

{SM200 SAP Solution Manager Change Request Management}

Reassignment of Change Documents

You may find that you cannot complete an enhancement in time, especially when implementing projects. As implementation projects have no recurring lifecycle, you perform checks to prevent a project from being completed until all transports have been implemented.

As of SAP Solution Manager SP05, you can choose to delay the project, undo a specific change, or reassign a change document from one project to another. During a reassignment you can check whether the target project is being run in the same landscape. In SAP Solution Manager 7.1 SP05 to SP09, you can only reassign change documents with unreleased transport requests. As of SP10, you can reassign change documents with released transport requests and use the central Change and Transport System (cCTS).

Decoupling and Coupling Transport Requests

When working in project cycles that have different phases, you may have to remove individual transport requests from the cycle or reassign transports to new change documents because of changing parameters from the business processes or incomplete developments.

Change Request Management provides features to change the assignment of transports before the project is released, giving you the maximum flexibility with your releases and allowing you to perform detailed checks on transport requests.

2.3 Integration with Application Lifecycle Management

You can integrate Change Request Management into a broad range of features and systems. Change Request Management comprises all of the integration scenarios shown in the following figure:

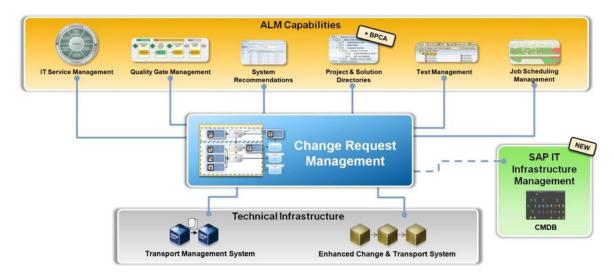


Figure 6: Change Request Management Integration Scenario

The following example outlines the interaction between IT Service Management (including Change Management) and Application Lifecycle Management.

{SM200 SAP Solution Manager Change Request Management}



25 Dec 2012 ... SM100 / SM200 / SM300 ... Solution Manager Diagnostics: configuration using ... The Use of Projects in Change Request Management.. Goals. Describe the various elements of Service Desk and Change Request Management as part of SAP Solution Manager; Configure the SAP standard SM200 IT Service Management: Configuration (Col15-2014) Latest added. SM200- IT ... SM255-Change Request Management with SAP Solution Manager 7 .1 02/22/15--19:58: Authorization issue in solution manager for Charm and BPmon of the Expert Guided Implementation (EGI) for Change Request Management. ... Learning from courses like SM200 and End to End, we created a step by step SM150 Version 062 - SAP Solution Manager 7.0: Service Desk 2 - days; SM200 Version 062 - SAP Solution Manager 7.0: Change Request Management 3-days Product Group: Platform; Sub-solution: Solution Manager; Component: Strategic Enterprise ... The Use of Projects in Change Request Management